



SAC Crisis Line Training

OBJECTIVE:

To provide emotional support, practical help, information and crisis intervention counseling to sexual assault victims, their families and the Middle Tennessee community.

RESPONSIBILITIES:

Answer Crisis Line on a personal phone when scheduled

Maintain proper record keeping of all work performed for the Crisis Line including: reporting shift activity by the next business day.

Maintain regular contact with the Clinical Projects Manager or on-call staff person, particularly if a referral is made to the Department of Children's Services, or if the caller is in life threatening situation.

Adhere to the Center's policy on client confidentiality.

Complete 4 hours of continuing education per year

QUALIFICATIONS:

1. Ability to listen and communicate
2. Empathy, concern, and warmth for others
3. Flexible and non-judgmental
4. Willing to accept supervision and critique of job performance.
5. Ability to hear and comfortably discuss sexual assault issues
6. Complete and pass fingerprint and background check
7. Must be over 18 years old

SHIFT TIMES:

The Crisis Line operates 24 hours a day, 365 days a year. Volunteers staff the line when available shifts from their homes. Shifts run 4-12 hours (adjustments can be made per request).

Training Dates

January/February 2011	
January 11	5:30-8:30 pm
January 25	5:30-8:30 pm
January 29	8:00am-4:00pm
January 31st	5:30-8:30 pm
February 1	5:30-8:30 pm
February 2	5:30 -8:00 pm

Participants must attend all dates. The crisis line training is 25 hours **total.**

If interested complete the volunteer application found at www.sacenter.org or contact Amanda Markham at amarkham@sacenter.org or 615-259-9055 ext. 342